



Carmel Area Wastewater District

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To All of our Valued Customers:

We are closely monitoring developments with respect to the Coronavirus (COVID-19) and have been taking steps to ensure the safety and wellness of our employees and, as much as possible, the public that interacts with the District. We have implemented several preventative measures due to our growing concerns, but we want to assure the public and our staff that it is our intent to continue to provide the same level of service that you have come to expect and depend on from CAWD.

The District may modify its operations to minimize all contact of employees with the general public, but our focus will remain on maintaining essential duties necessary to maintain sewer service to the public with the minimal number of employees. Please understand that the risk of transmission of COVID-19 through sewerage systems is thought to be low. Nonetheless, our staff will continue to follow routine practices to prevent exposure including wearing personal protective gear, frequent hand washing, and disinfection of areas of the facility.

Note that we have cancelled the use of our Board Room by outside groups until further notice. We will be implementing practices for teleconferencing of our Board meetings and will notice it on this web site along with instructions for its use.

As a public agency we believe transparency is of the utmost importance, and to that end we will endeavor to keep the public up to date on the measures we implement. We will be posting our Coronavirus Response Plan on this website early next week.

Please do not hesitate to call us if we can answer any questions.

Barbara Buikema
General Manager